

Wednesday 28 January 2015

## Planning the strategy

This briefing qualifies for 1 hour CPD – Authorisation Ref: EKQ/ARWA



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Welcome

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#### Andy Poole Legal Sector Partner, Armstrong Watson



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Endorsed by



The Law Society





#### Wednesday 28 January 2015

8.00am

8.30am

- Arrival and breakfast
- Welcome

- 8.35am
- 9.30am
- 10.00am
- Briefing Planning the strategy
- Q&A
- Close

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### Planning the strategy

# Viv Williams 360 Legal Group



#### **'More than 1,000 small legal practices go under'** *Begbies Trainer, September 2013*

#### '1 in 3 firms in financial difficulty'

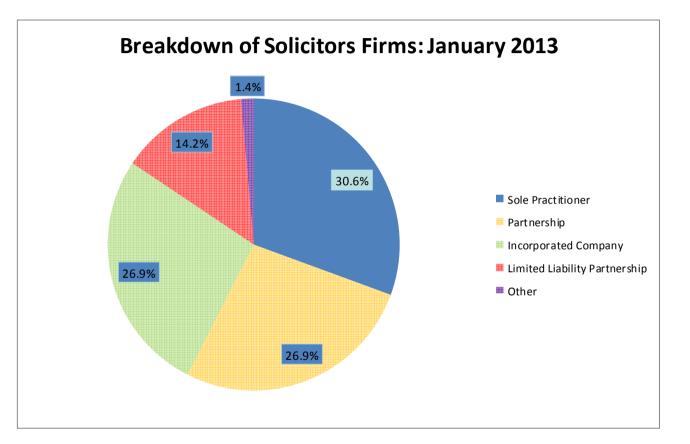
PWC, October 2013

#### 'Number of law firms dips to new low'

SRA, October 2013

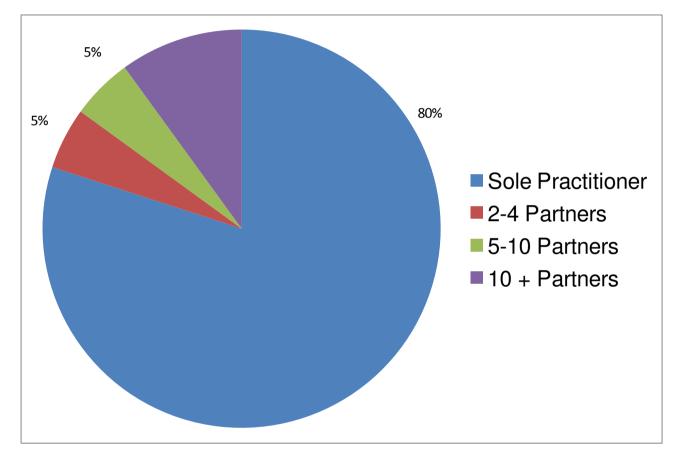


## Overview





## Solicitors 2019





#### US solicitors 2012 460,349 firms and 412,786 Sole Practitioners



## Catalyst for change

- PI renewals
- Bank and Basle III
- 3000 firms to merge/fail/close
- Failures
- Mergers
- Cost of intervention



#### **Principle 8**

 You must run your business or carry out your role in the business effectively and in accordance with proper governance and sound financial and risk management principles



# The challenges

- Partnership model unfit for purpose
- Age of partners
- PII historic issues
- Lockup and cash collection
- Not merger ready
- Office space
- Marketing and networking
- Inconsistent recording of time



## How to add value

- Decide on your business model
- CQS
- Lender panels?
- Value pricing your service



## Driving down costs

- Processes
- People
- Outsourcing and off-shoring



# Advantages of retaining your independence

- Vastly changing marketplace
- Survival of the fittest
- Adding local value



## **Survival Tactics**

- Corporate structure and governance
- Buying goodwill
- Agree an exit strategy for 50% of the Partners
- Prepare for merger/acquisition
- Realising the WIP and debtors
- Layering finance

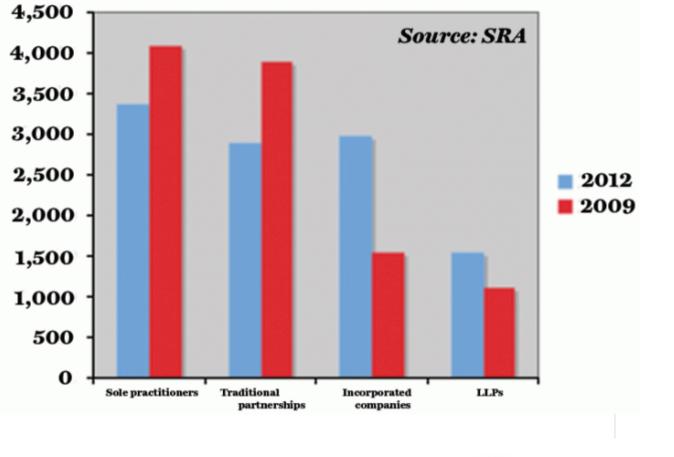


## **Practical Solutions**

- Using Principle 8 as your strategy
- Building the value of the 'solicitor' brand
- Each department as a profit centre
- Charge, bill and collect
- Value pricing
- Setting a credit control policy
- Reducing lockup
- Managing the bank



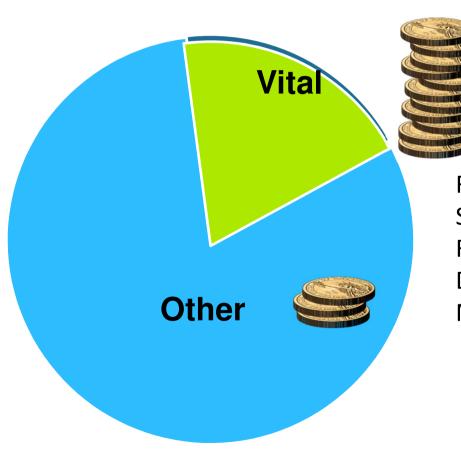
## Snapshot of a changing profession





Time to focus.....





Legal <u>advice</u> Customer contact Business development

Form filling Standard letters Repetition Dictation Manual number crunching



#### **Practical Solutions**

- The true value of time
- Fixed fees do not mean 'cheap"
- Reducing risk by cloud technology
- Review of people and places



## Retaining independence...

- Developing services to meet clients needs.
- Growth of the CEO and Non-Executive Director
- Survival of the fittest people and services
- Developing a value strategy
- External help



Viv Williams 360 Legal Group





Conclusion

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we're with you ...